



Dear Guest,

please use this form as an information sheet, please note, that we cannot take any reservations for the parking system.

The garage is **not** certified for vehicles,

- which size exceeds 5,10 m length, 2 m width and 2 m height,
- which total weight exceeds 2500 kg loading included,
- whose track width is more than 1.85 m,
- which are lowered,
- which operate with gas.

Please be aware that the garage is not suitable for sport tires or any kind of special tires.
It is also not constructed for cars with various attachments.

Step by step instructions to your parking space:

1. Get the chip at the reception

- Please enter the reception to get the chip for the garage. To get the chip you must register with a form. We kindly ask you for your licence plate number and mobile phone number. After that you confirm with a signature that you have read the contract.

2. To open the gate

- Hold the chip in front of the display to open and to close the gate.

3. Drive In

- Please follow the instructions on the display in front of you.
- After entering please fold in both mirrors.
- Please take all the things out of the car that you need during your stay.

4. Closing the gate

- To close the gate, hold the chip again in front of the display.
In case you forgot something in the car after closing, please do not stop the rolling gate.
After the gate has closed you can open it with the chip again or just contact the reception.
- Due to emergency reasons, please deposit the chip at our reception.

5. Drive Out

- Certainly, you can get your car 24/7, for that we please you to contact the reception team approx. 3 minutes before. So, we can order that for you.

For the parking in our garage we charge EUR 20,00 per day.

Liability

While we shall take all responsible care, we cannot guarantee the security of your vehicle. We accept no liability for any claim by you or any other person, whether for loss or damage to you or any other person, or to your vehicles or any other vehicle

Depending upon type and construction, the rims which protrude over the side profile of the tires can be damaged. For this no liability is assumed!

The ARCOTEL Velvet team wish you a pleasant arrival and looking forward to welcoming you